

# F.I.T.4

FRAUD INVESTIGATION TECHNIQUES  
ONE DAY CONFERENCE

## APRIL 9, 2019

LOCATION:  
BMO INSTITUTE FOR LEARNING  
3550 PHARMACY AVE.  
TORONTO, ONTARIO



**CONFERENCE**  
**F.I.T.4**  
**(FRAUD INVESTIGATION  
TECHNIQUES)**



### WHO ATTENDS:

FORENSIC ACCOUNTANTS ; INTERNAL AUDITORS;  
PROFESSIONAL INVESTIGATORS; LAW FIRM STAFF;  
ANTI FRAUD PROFESSIONALS; POLICE; CONSULTANTS;  
SECURITY; INSURANCE INVESTIGATORS



### CONFERENCE BROCHURE

#### PRICING: EARLY BIRD PRICING UNTIL MARCH 22, 2019

Member Rate are members in good standing of CPIO & ACFE Toronto Chapter

MEMBER RATE: 259 +HST

NON MEMBER RATE: 289 +HST

#### AFTER MARCH 22, 2019

MEMBER RATE: 289 + HST

NON MEMBER RATE: 329 +HST

**CPE CREDITS: 7 hrs**

**REGISTER HERE**

# AGENDA

TIME	AGENDA – F.I.T.4	
7:45 – 8:15	REGISTRATION – CONTINENTAL BREAKFAST - TRADESHOW Location: The Bow	
8:15 – 8:30	CONFERENCE BEGINS – WELCOME Location: The Forum	
8:30 – 9:45	<p>INVESTIGATION EXPERTS – WHO/WHAT/WHEN/WHERE DO WE USE THEM</p> <p>During an investigation many experts are used. This session will go through WHO are these experts, WHAT do they have to offer an investigation, WHEN are they brought in WHERE do you go about finding them and HOW do they all work together to make sure your investigation is being done right.</p> <p>Denise Bambrough, Chris Devereux, Colleen Basden, Peter Yien, Brian King - panel with Dorian Dwyer Moderator Location: The Forum</p>	
9:45 – 10:00	BREAK & TRADESHOW Location: The Bow	
10:00 – 11:00	Peigi Ross, Dunsmore Law Topic: Assessing Credibility: A Case Study Location: The Forum	TBD Location: The Studio
11:00 – 11:10	MINI BREAK AND TRAVEL TIME	
11:10 – 12:10	Marie Dyck – Equitable Bank Topic: Mortgage Industry Fraud and Money Laundering Location: The Forum	Derek Knights Location: The Studio
12:10 – 1:00	LUNCH & TRADESHOW Location: The Bow	
1:00 – 2:00	Presenter: Detective Sgt. Kelly Labonte (OPP) Terrorism and Terrorist Financing in Ontario Location: The Forum	
2:00 – 3:00	Presenter: TBD Location: The Forum	
3:00 – 3:15	BREAK & TRADESHOW Location: The Bow	
3:15– 3:30	DRAWS Location: The Forum	
3:30 - 4:30	Gary Dimmock – Senior Crime Reporter - Ottawa Citizen Location: The Forum	

## SESSION TOPICS AND SPEAKERS

### TOPIC: INVESTIGATION EXPERTS – WHO/WHAT/WHEN/WHERE DO WE USE THEM

During an investigation many experts are used. This session will go through WHO are these experts, WHAT do they offer in an investigation, WHEN are they brought in and WHERE do you go about finding them. Dorian Dwyer will facilitate this panel of experts to help you determine the next time you have an investigation, .....



#### FACILITATOR OF SESSION

**DORIAN DWYER, Senior Investigator/Provincial Offences Officer  
Workplace Safety & Insurance Board of Ontario (WSIB)**

Dorian is a Senior Investigator/Provincial Offences Officer with the Workplace Safety & Insurance Board of Ontario (WSIB). His current role is to investigate allegations of wrongdoing against the WSIB and lay charges where appropriate for violations under the Workplace Safety and Insurance Act.

Prior to joining the WSIB, he was a Police Officer with the Ontario Provincial Police for thirty-one years and was a member of the Anti-Rackets Branch for 14 years. He joined the OPP in 1985 and worked as a uniform officer in a variety of capacities and locations for 17 years before his transfer to Anti-Rackets Branch in 2003. There he investigated economic crime and corruption cases and in 2008 joined the Health Fraud Investigations Unit. In 2014 he became the Commander of that Unit.

During his tenure in Anti-Rackets Branch he has investigated and/or case managed many major economic crime offences, corruption cases, and health fraud cases (including provincial offences) involving millions of dollars in losses. Dorian graduated from the Law and Security program at Conestoga College in 1984 and in 2011 completed his BSc Criminal Justice, Economic Crime Investigation, with Syracuse University. In 2011 he became a Certified Fraud Examiner with the ACFE.



#### **DENISE BAMBROUGH, Partner**

**Borden Ladner Gervais LLP**

**Denise Bambrough** practises extensively in the areas of civil fraud recovery and commercial litigation involving issues related to fraud. A partner in the Toronto office of Borden Ladner Gervais LLP, she advises clients with respect to the conduct of employee and other fraud investigations, as well as fraud prevention. She also handles claims for the recovery of losses incurred as a result of various types of fraud, including fidelity insurance claims. She has specialized expertise in numerous recovery issues related to fraud, including Mareva injunctions, Norwich Pharmacal orders, Anton Piller orders, setting aside fraudulent conveyances, tracing orders and restitution orders.

Denise also practises construction and surety bond law. She handles surety bond claims and other construction claims, including

claims for breach of trust, construction liens, and indemnity and other recovery claims arising out of construction projects. She has extensive experience representing surety bonding companies with respect to various types of claims and issues relating to performance bonds and labour and material payment bonds, as well as claims for indemnification, breach of trust and other avenues of recovery for surety bond losses. She also has experience representing owners and contractors.



**COLLEEN BASDEN, CPA, CA, IFA, CBV, CFF Partner of KPMG LLP, Senior Vice President in KPMG Forensic Inc., KPMG in Canada**

**Colleen Basden** has over 18 years of experience as a testifying or consulting expert in the areas of damage quantification, calculation of economic loss in intellectual property matters, in—depth fraud investigations, class action avoidance, and remediation projects. She has been qualified as an expert witness and has testified in Federal Court. Colleen’s experience includes work in various industries including: financial institutions, pharmaceutical, oil and gas, mining and consumer markets. She is an instructor at the University of Toronto’s Diploma in Investigative and Forensic Accounting program.



**PETER YIEN, CPA, CA, CISA, LPA AND CPA (Illinois)  
Technology Risk Leader at MNP LLP**

**Peter Yien** is the Technology Risk Leader at MNP LLP. Peter brings over 15 years of external audit and 7 years of industry experience and has consulted or audited highly complex global computing environments. Peter led the Electronic Commerce initiatives while he was at McDonald’s Canada. In addition, he played the role of IT Controller at Hudson’s Bay Company; and Global Director of Financial Systems and Process improvement at Geac Computer Corporation. Most recently, Peter served as the Interim CFO and VP Finance at Manitoba Public Insurance leading a \$2B company. Peter brings a unique combination of consulting, external audit and progressively senior management roles from industry and public accounting. Peter is a CPA, CA, CISA, CRISC, LPA and CPA (Illinois). Also, Peter is active within our communities. Peter was the past Vice-Chair for the Covenant House Toronto (CHT). Previously, he served as CHT’s Treasurer and Finance Committee Chair and have received several financial reporting excellence awards awarded by the Queen’s School of Business. Peter served as the past Deloitte’s National chair and the GTA chair leading their UW campaigns helping to raise approximately 10 million dollars. Peter Yien, CPA, CA, CISA, CRISC, LPA and CPA (Illinois). MNP, Partner, Technology Risk Services [Peter.Yien@mnp.ca](mailto:Peter.Yien@mnp.ca)



**DETECTIVE CONSTABLE CHRIS DEVEREUX, Toronto Police Service**

**Detective Constable Chris Devereux** has been with the Toronto Police Service since 1996 and has been assigned to Primary Response, the Criminal Investigation Bureau, the Major Crime Unit and finally the Fraud Unit. He has been in the Fraud Unit since 2006. His main duties were the investigation of all types of fraud that are reported to 32 Division. He started in the office investigating Bulgarian Organized Crime Mortgage frauds, in which persons were losing their homes. He has completed investigations in millions of loss to a few hundred dollars. Chris was brought into the Centrust \$16 million investigation as the main affiant for judicial authorizations required.. Presently at D32 – Community Response Unit dealing with retail fraud.

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## TOPIC: ASSESSING CREDIBILITY: A CASE STUDY

Investigators are often met with the challenge of competing evidence. Who do you believe? How do you assess credibility? This session will look at the assessment of credibility through an interactive workshop.



**PEIGI ROSS, Dunsmore Law**

**Peigi Ross** attended Windsor Law School. Then, she practiced at a large boutique labour and employment firm until 2003, when she became Employment Law Counsel to the Scotiabank Group of Companies. This gave her special experience with executive and incentive-based contracts of employment. Peigi joined Dunsmore Law in 2006 and is senior counsel. She has extensive experience in human resources management, collective agreement negotiations, arbitrations, adjudications, wrongful dismissal litigation, labour board proceedings, human rights, and workplace investigations. Peigi bargains on behalf of various clients, conducts municipal interest arbitrations and has a significant practice involving plaintiff litigation. She trains employers on workplace investigations in the collective bargaining setting and with respect to employment standards and workplace compliance with Human Rights Code and Occupational Health and Safety matters. With her extensive Bank experience, her practice crosses federal and provincial jurisdictions, as required. She is an engaging speaker with an imaginative and practical perspective. Among her colleagues, she is well-known for her determination to cut-to-the-chase. When not consumed in the law, Peigi is either renovating her home, planning a voyage to a far flung, often obscure, destination or with her new Bernese puppy.

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## TOPIC: MORTGAGE INDUSTRY FRAUD AND MONEY LAUNDERING

The current environment of stress testing and rising interest rates has reduced consumers' purchasing power. Has it also impacted their willingness to commit mortgage fraud? What are the current schemes employed by consumers and mortgage industry professionals to get around the lenders' controls? How have foreign and domestic organized crime adapted to the increased regulation and oversight?

This presentation will explore recent fraud and money laundering trends that have emerged out of the new lending reality and will describe the tools mortgage lenders are using to adapt to evolving fraud techniques.



**MARIE DYCK, CFE**  
**Director of Fraud Risk Management, Equitable Bank**

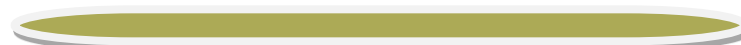
**Marie Dyck** is the director of fraud risk management at Equitable Bank, Canada's 9th largest Schedule I bank. A Certified Fraud Examiner and a private investigator, she has worked in multiple aspects of financial fraud prevention and fraud loss mitigation for more than 25 years with specific expertise in mortgages, e-commerce, credit cards and debit/point-of-sale. Before joining Equitable Bank, Marie managed all aspects of mortgage fraud management at Canada Mortgage and Housing Corporation. Prior to that, she worked in a variety of fraud-related roles at Royal Bank, including leading both credit card fraud and debit fraud operations functions. Marie founded and continues to be an active participant on the Fraud Prevention Committee at Mortgage Professionals Canada. She currently sits on several Canadian Bankers' Association Committees. Marie has been a regular lecturer at the Canadian Police College for more than 14 years and has had the opportunity to present at many law enforcement, government and financial industry events. Marie actively participates in industry-based initiatives focused on working together to prevent fraud.



**DEREK KNIGHTS, Writeknights**

**Derek Knights** recently retired from 40+ years in the security and investigation industry. His last posting was with TD Bank, where he spent his time writing briefing notes, and in general developing a reporting regime. Before TD he worked Sun Life Financial, OPG--Ontario Power Generation, and in the former Metro Toronto Housing Authority (now Toronto Community Housing).

At OPG Derek spent time with a tutor to develop his writing skills for senior audiences in business and government, and he maintains those skills he learned to this day. This fall he is starting his own small consultancy to assist others in the security and investigation world by writing for them, or delivering training and tutoring for staff. You can reach him for further information at [derek.knights@writeknights.ca](mailto:derek.knights@writeknights.ca).



## TERRORISM AND TERRORIST FINANCING IN ONTARIO

**DETECTIVE SGT. KELLY LABRONTE – PROVINCIAL ANTI-TERRORISM SECTION.** Kelly is a 25 year veteran of the OPP who started her career in policing in 1994 at her first posting with Kirkland Lake Detachment before transferring to West Region in

1997. She has worked in general patrol, crime units, the Abuse Issues Unit, and Regional Support. Kelly started with the Provincial Operations Intelligence Bureau eleven years ago where shortly thereafter she was assigned to the Provincial Anti-Terrorism Section as an investigator in the Windsor area. Four years later she was promoted within the unit to the position of Detective Sergeant and currently heads up the sections south western Ontario team.