

F.I.T.4

FRAUD INVESTIGATION TECHNIQUES
ONE DAY CONFERENCE

APRIL 9, 2019

LOCATION:
BMO INSTITUTE FOR LEARNING
3550 PHARMACY AVE.
TORONTO, ONTARIO



CONFERENCE
F.I.T.4
**(FRAUD INVESTIGATION
TECHNIQUES)**



WHO ATTENDS:

FORENSIC ACCOUNTANTS ; INTERNAL AUDITORS;
PROFESSIONAL INVESTIGATORS; LAW FIRM STAFF;
ANTI FRAUD PROFESSIONALS; POLICE; CONSULTANTS;
SECURITY; INSURANCE INVESTIGATORS



CONFERENCE BROCHURE

PRICING: EARLY BIRD PRICING UNTIL MARCH 22, 2019

Member Rate are members in good standing of CPIO & ACFE Toronto Chapter

MEMBER RATE: 259 +HST

NON MEMBER RATE: 289 +HST

AFTER MARCH 22, 2019

MEMBER RATE: 289 + HST

NON MEMBER RATE: 329 +HST

CPE CREDITS: 7 hrs

REGISTER HERE

AGENDA

TIME	AGENDA – F.I.T.4	
7:45 – 8:15	REGISTRATION – CONTINENTAL BREAKFAST Location: The Bow	
8:15 – 8:30	CONFERENCE BEGINS – WELCOME Location: The Forum	
8:30 – 10:00	<p>INVESTIGATION EXPERTS – WHO/WHAT/WHEN/WHERE DO WE USE THEM</p> <p>During an investigation many experts are used. This session will go through WHO are these experts, WHAT do they have to offer an investigation, WHEN are they brought in WHERE do you go about finding them and HOW do they all work together to make sure your investigation is being done right.</p> <p>Denise Bambrough, Chris Devereux, Colleen Basden, Peter Yien, Brian King - panel with Dorian Dwyer Moderator Location: The Forum</p>	
10:00 – 10:15	BREAK Location: The Bow	
10:15– 11:15	Peigi Ross, Dunsmore Law Topic: Assessing Credibility: A Case Study Location: The Forum	Ryan Duquette, Hexigent Topic: Through the Looking Glass: Protecting Yourself While Conducting Internet-Based Investigations Location: The Studio
11:15 – 11:25	TRAVEL TIME	
11:25 – 12:25	Marie Dyck – Equitable Bank Topic: Mortgage Industry Fraud and Money Laundering Location: The Forum	Derek Knights - Writeknights Topic: The 4 Rs of Business and Report Writing Location: The Studio
12:25 – 1:15	LUNCH Location: The Bow	
1:15 – 2:15	Presenter: Detective Sgt. Kelly Labonte (OPP) Terrorism and Terrorist Financing in Ontario Location: The Forum	
2:15 – 3:15	Presenter: Kate Lines Crime Seen: My Stories from Behind the Yellow Tape Location: The Forum	
3:15 – 3:30	BREAK Location: The Bow	
3:30 - 4:30	Gary Dimmock – Senior Crime Reporter - Ottawa Citizen Location: The Forum	
4:30	Adjourn – Network Social – all invited Location: Social Lounge	

SESSION TOPICS AND SPEAKERS

TOPIC: INVESTIGATION EXPERTS – WHO/WHAT/WHEN/WHERE DO WE USE THEM

During an investigation many experts are used. This session will go through WHO are these experts, WHAT do they offer in an investigation, WHEN are they brought in and WHERE do you go about finding them. Dorian Dwyer will facilitate this panel of experts to help you determine the next time you have an investigation,



FACILITATOR OF SESSION

**DORIAN DWYER, Senior Investigator/Provincial Offences Officer
Workplace Safety & Insurance Board of Ontario (WSIB)**

Dorian is a Senior Investigator/Provincial Offences Officer with the Workplace Safety & Insurance Board of Ontario (WSIB). His current role is to investigate allegations of wrongdoing against the WSIB and lay charges where appropriate for violations under the Workplace Safety and Insurance Act.

Prior to joining the WSIB, he was a Police Officer with the Ontario Provincial Police for thirty-one years and was a member of the Anti-Rackets Branch for 14 years. He joined the OPP in 1985 and worked as a uniform officer in a variety of capacities and locations for 17 years before his transfer to Anti-Rackets Branch in 2003. There he investigated economic crime and corruption cases and in 2008 joined the Health Fraud Investigations Unit. In 2014 he became the Commander of that Unit.

During his tenure in Anti-Rackets Branch he has investigated and/or case managed many major economic crime offences, corruption cases, and health fraud cases (including provincial offences) involving millions of dollars in losses. Dorian graduated from the Law and Security program at Conestoga College in 1984 and in 2011 completed his BSc Criminal Justice, Economic Crime Investigation, with Syracuse University. In 2011 he became a Certified Fraud Examiner with the ACFE.



DENISE BAMBROUGH, Partner

Borden Ladner Gervais LLP

Denise Bambrough practises extensively in the areas of civil fraud recovery and commercial litigation involving issues related

to fraud. A partner in the Toronto office of Borden Ladner Gervais LLP, she advises clients with respect to the conduct of employee and other fraud investigations, as well as fraud prevention. She also handles claims for the recovery of losses incurred as a result of various types of fraud, including fidelity insurance claims. She has specialized expertise in numerous recovery issues related to fraud, including Mareva injunctions, Norwich Pharmacal orders, Anton Piller orders, setting aside fraudulent conveyances, tracing orders and restitution orders.

Denise also practises construction and surety bond law. She handles surety bond claims and other construction claims, including claims for breach of trust, construction liens, and indemnity and other recovery claims arising out of construction projects. She has extensive experience representing surety bonding companies with respect to various types of claims and issues relating to

performance bonds and labour and material payment bonds, as well as claims for indemnification, breach of trust and other avenues of recovery for surety bond losses. She also has experience representing owners and contractors.



COLLEEN BASDEN, CPA, CA, IFA, CBV, CFF Partner of KPMG LLP, Senior Vice President in KPMG Forensic Inc., KPMG in Canada

Colleen Basden has over 18 years of experience as a testifying or consulting expert in the areas of damage quantification, calculation of economic loss in intellectual property matters, in—depth fraud investigations, class action avoidance, and remediation projects. She has been qualified as an expert witness and has testified in Federal Court. Colleen’s experience includes work in various industries including: financial institutions, pharmaceutical, oil and gas, mining and consumer markets. She is an instructor at the University of Toronto’s Diploma in Investigative and Forensic Accounting program.



**PETER YIEN, CPA, CA, CISA, LPA AND CPA (Illinois)
Technology Risk Leader at MNP LLP**

Peter Yien is the Technology Risk Leader at MNP LLP. Peter brings over 15 years of external audit and 7 years of industry experience and has consulted or audited highly complex global computing environments. Peter led the Electronic Commerce initiatives while he was at McDonald’s Canada. In addition, he played the role of IT Controller at Hudson’s Bay Company; and Global Director of Financial Systems and Process improvement at Geac Computer Corporation. Most recently, Peter served as the Interim CFO and VP Finance at Manitoba Public Insurance leading a \$2B company. Peter brings a unique combination of consulting, external audit and progressively senior management roles from industry and public accounting. Peter is a CPA, CA, CISA, CRISC, LPA and CPA (Illinois). Also, Peter is active within our communities. Peter was the past Vice-Chair for the Covenant House Toronto (CHT). Previously, he served as CHT’s Treasurer and Finance Committee Chair and have received several financial reporting excellence awards awarded by the Queen’s School of Business. Peter served as the past Deloitte’s National chair and the GTA chair leading their UW campaigns helping to raise approximately 10 million dollars. Peter Yien, CPA, CA, CISA, CRISC, LPA and CPA (Illinois). MNP, Partner, Technology Risk Services Peter.Yien@mnp.ca



DETECTIVE CONSTABLE CHRIS DEVEREUX, Toronto Police Service

Detective Constable Chris Devereux has been with the Toronto Police Service since 1996 and has been assigned to Primary Response, the Criminal Investigation Bureau, the Major Crime Unit and finally the Fraud Unit. He has been in the Fraud Unit since 2006. His main duties were the investigation of all types of fraud that are reported to 32 Division. He started in the office investigating Bulgarian Organized Crime Mortgage frauds, in which persons were losing their homes. He has completed investigations in millions of loss to a few hundred dollars. Chris was brought into the Centrust \$16 million investigation as the main affiant for judicial authorizations required.. Presently at D32 – Community Response Unit dealing with retail fraud.



BRIAN D. KING, CFE, CII
President and CEO
King International Advisory Group Inc.

Brian King is President and CEO of King International Advisory Group Inc., a boutique investigation firm headquartered in Toronto. KIAG specializes in assisting insurance companies and defense law firms in complex litigation and fraud matters.

Mr. King is the former President and a long-standing board member of the Council of International Investigators and his practice involves not only domestic but also international matters. He was involved in a re-investigation of the famous BreX gold mine fraud in Indonesia and has been involved in several high profile cases domestically. Brian is a frequent lecturer in fraud awareness programs for major insurers throughout Canada.

In addition to his fraud-related work for insurers and litigation firms he has assisted for several years the non-profit organization, Innocence Canada in numerous matters including the re-investigation and eventual exoneration of Steven Truscott and Robert Baltovich.



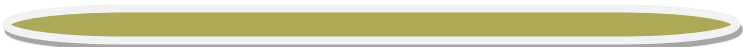
TOPIC: ASSESSING CREDIBILITY: A CASE STUDY

Investigators are often met with the challenge of competing evidence. Who do you believe? How do you assess credibility? This session will look at the assessment of credibility through an interactive workshop.



PEIGI ROSS, Dunsmore Law

Peigi Ross attended Windsor Law School. Then, she practiced at a large boutique labour and employment firm until 2003, when she became Employment Law Counsel to the Scotiabank Group of Companies. This gave her special experience with executive and incentive-based contracts of employment. Peigi joined Dunsmore Law in 2006 and is senior counsel. She has extensive experience in human resources management, collective agreement negotiations, arbitrations, adjudications, wrongful dismissal litigation, labour board proceedings, human rights, and workplace investigations. Peigi bargains on behalf of various clients, conducts municipal interest arbitrations and has a significant practice involving plaintiff litigation. She trains employers on workplace investigations in the collective bargaining setting and with respect to employment standards and workplace compliance with Human Rights Code and Occupational Health and Safety matters. With her extensive Bank experience, her practice crosses federal and provincial jurisdictions, as required. She is an engaging speaker with an imaginative and practical perspective. Among her colleagues, she is well-known for her determination to cut-to-the-chase. When not consumed in the law, Peigi is either renovating her home, planning a voyage to a far flung, often obscure, destination or with her new Bernese puppy.



TOPIC: THROUGH THE LOOKING GLASS: PROTECTING YOURSELF WHILE CONDUCTING INTERNET-BASED INVESTIGATIONS

“Through the looking glass” is a metaphorical expression meaning: on the strange side, in the twilight zone, or in a strange parallel world. While the internet can be considered a strange, parallel world, it can also be an informative, interesting, yet scary place when conducting investigations. There are technologies and methods that you can use to protect your identity and information while conducting internet-based investigations. This session will showcase and illustrate these technologies and methods in order to keep you safe.

You Will Learn How To:

- Identify some of the methods criminals use to find your data
- Compare various technologies and software tools to protect your identity while investigating online
- Examine various methods to employ to hide your own tracks



Ryan Duquette, CFE

Founder and Principal, Hexigent Consulting Inc

Ryan Duquette is passionate about digital forensics and helping to keep others from being victimized. He's a seasoned digital forensic examiner with many years of experience in law enforcement and the private sector. During his time in law enforcement he worked on hundreds of digital forensic and fraud-related cases. He took his zest for focusing on the facts from those days and founded Hexigent, a digital forensics firm focusing on investigations, consulting services and litigation support.

Duquette works closely with clients involved in workplace investigations and civil litigation matters including intellectual property theft, HR investigation and data breaches. During his days in law enforcement, he conducted digital investigations on a variety of criminal cases including homicide, child pornography, fraud, missing persons and sexual assault cases.

He is a sessional lecturer at the University of Toronto teaching digital forensics, is a licensed Private Investigator, holds a Master of Science degree in Digital Forensics Management, and several digital forensics and fraud certifications. Duquette is a director for the Toronto chapter of the Association of Certified Fraud Examiners, has been qualified as an “expert witness” on numerous occasions, and is a frequent presenter at fraud, digital forensics, cybersecurity and investigative conferences worldwide.



TOPIC: MORTGAGE INDUSTRY FRAUD AND MONEY LAUNDERING

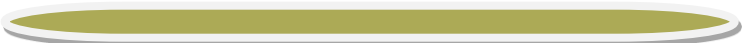
The current environment of stress testing and rising interest rates has reduced consumers' purchasing power. Has it also impacted their willingness to commit mortgage fraud? What are the current schemes employed by consumers and mortgage industry professionals to get around the lenders' controls? How have foreign and domestic organized crime adapted to the increased regulation and oversight?

This presentation will explore recent fraud and money laundering trends that have emerged out of the new lending reality and will describe the tools mortgage lenders are using to adapt to evolving fraud techniques.



MARIE DYCK, CFE
Director of Fraud Risk Management, Equitable Bank

Marie Dyck is the director of fraud risk management at Equitable Bank, Canada's 9th largest Schedule I bank. A Certified Fraud Examiner and a private investigator, she has worked in multiple aspects of financial fraud prevention and fraud loss mitigation for more than 25 years with specific expertise in mortgages, e-commerce, credit cards and debit/point-of-sale. Before joining Equitable Bank, Marie managed all aspects of mortgage fraud management at Canada Mortgage and Housing Corporation. Prior to that, she worked in a variety of fraud-related roles at Royal Bank, including leading both credit card fraud and debit fraud operations functions. Marie founded and continues to be an active participant on the Fraud Prevention Committee at Mortgage Professionals Canada. She currently sits on several Canadian Bankers' Association Committees. Marie has been a regular lecturer at the Canadian Police College for more than 14 years and has had the opportunity to present at many law enforcement, government and financial industry events. Marie actively participates in industry-based initiatives focused on working together to prevent fraud.



TOPIC: THE 4 Rs OF BUSINESS AND REPORT WRITING

The "Four Rs" of report and business-writing is a good way to help you keep on topic and on track when you are composing a document. They are: Reason (Why are you writing the report?); Readers (For whom? ...not just your intended audience but anyone who might read it); Response (What will happen? How will it be used?); and, Reputation (How does the report reflect on the author and the organization).

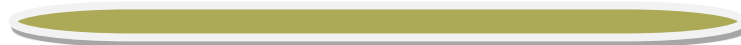
But while good report is *simple* to create, it is not *easy*. This session discusses tips on good writing, the challenges writers face, and the mistakes they often make. The Four Rs will help you provide a quality product to your employer or client, stand you in good stead among peers, and all the good work you've done be presented in the manner it deserves, and have the intended effect down the line.



DEREK KNIGHTS, Writeknights

Derek Knights recently retired from 40+ years in the security and investigation industry. His last posting was with TD Bank, where he spent his time writing briefing notes, and in general developing a reporting regime. Before TD he worked Sun Life Financial, OPG--Ontario Power Generation, and in the former Metro Toronto Housing Authority (now Toronto Community Housing).

At OPG Derek spent time with a tutor to develop his writing skills for senior audiences in business and government, and he maintains those skills he learned to this day. This fall he is starting his own small consultancy to assist others in the security and investigation world by writing for them, or delivering training and tutoring for staff. You can reach him for further information at derek.knights@writeknights.ca.

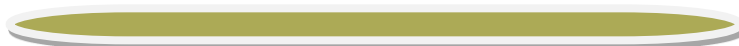


TERRORISM AND TERRORIST FINANCING IN ONTARIO



DETECTIVE SGT. KELLY LABRONTE – PROVINCIAL ANTI-TERRORISM SECTION

Detective Sgt. Kelly Labronte is a 25 year veteran of the OPP who started her career in policing in 1994 at her first posting with Kirkland Lake Detachment before transferring to West Region in 1997. She has worked in general patrol, crime units, the Abuse Issues Unit, and Regional Support. Kelly started with the Provincial Operations Intelligence Bureau eleven years ago where shortly thereafter she was assigned to the Provincial Anti-Terrorism Section as an investigator in the Windsor area. Four years later she was promoted within the unit to the position of Detective Sergeant and currently heads up the sections south western Ontario team.



CRIME SEEN: MY STORIES FROM BEHIND THE YELLOW TAPE

An FBI trained criminal profiler, former Chief Superintendent of the Ontario Provincial Police (OPP) and presently a private investigator, Kate Lines recounts her remarkable story using pivotal cases she worked on in the course of her career with some valuable tips for investigators.



KATE LINES
PRINCIPAL INVESTIGATOR/EXECUTIVE TRAINER, ISN

After an extensive career in law enforcement and as a contract Criminal Profiler with ISN, Kate Lines official joined the ISN team in 2015 as a Principle Investigator and Executive Trainer. Kate specializes in corporate internal investigations such as workplace harassment, violence in the workplace, and human rights investigation.

Kate was a member of the Ontario Provincial Police for over 33 years and retired at the rank of Chief Superintendent. She oversaw the OPP's Investigation and Support Bureau with over 500 uniform and civilian employees working on major criminal investigations across Ontario. Throughout Kate's career she worked as a police officer on uniform patrol, undercover drug investigations, fraud investigations, intelligence and major crimes such as homicide and sexual assault. In 1990, she was trained by the FBI to become Canada's first female criminal profiler. Kate went on to be voted Canadian Police Leader of the Year in 2004.

Kate continues to teach an online criminal profiling course and is also the volunteer board chair of the national non-profit, Victim Justice Network. In June of 2016, Kate received an Honorary Doctor of Laws degree from the University of Ontario Institute of Technology for her career as pioneer of women in policing and her leadership in criminal profiling. Kate has written a national best-selling book called Crime Seen: From Patrol Cop to Profiler – My Stories From Behind The Yellow Tape.



Gary Dimmock – Senior Crime Reporter
Ottawa Citizen
[Gary Dimmock \(@crimegarden\) | Twitter](#)

Gary Dimmock is a master storyteller who has, for more than 25 years, brought tales into the spotlight that no one else has been able or willing to tell. The award-winning journalist's work has repeatedly effected governmental change. But more so, he has given voice those who whose stories would otherwise have gone untold. His reporting has been about real people faced with unreal circumstance – be it tragedy or injustice. From victims of the 9/11 terrorist attack to the Cape Breton family aching for answers after their son's death following a run-in with police, to the inmate stabbed to death 50 steps from a jail guards' post, Dimmock has been unrelenting in his pursuit of unvarnished truth. Victims and perpetrators of crime alike have found in Dimmock, a sympathetic audience without political stripe.